



Rapid Results

Veterans Boot Camp

Sustainability Review

December 3-4, 2013

- District of Columbia -

Our Team



Team Members

- David Tweedie, The Community Partnership
- Brittany Marshall, The Community Partnership
- Kevin Morton, Veteran Affairs
- Garnet Nelson, Veteran Affairs
- Jesse Vazzano, Veteran Affairs
- Ron McCoy, DC Housing Authority
- Keith Moone, DC Housing Authority

Team Members (Cont.)

- Dallas Williams, Dept. of Human Services
- Alfarabi Ishaq, Dept. of Human Services
- Marvin Turner, Housing and Urban Development
- Adam Rocap, Miriam's Kitchen
- Christy Respress, Pathways DC
- Chapman Todd, Community Solutions
- Jean-Michel Giraud, Friendship Place
- Jill Carmichael, Friendship Place

Our Goal

100-Day Goal

- Between now and November 30, 2013, we will end homelessness for at least 225 homeless veterans, of which at least 80 will be chronically homeless, using universal prioritization and coordinated placement

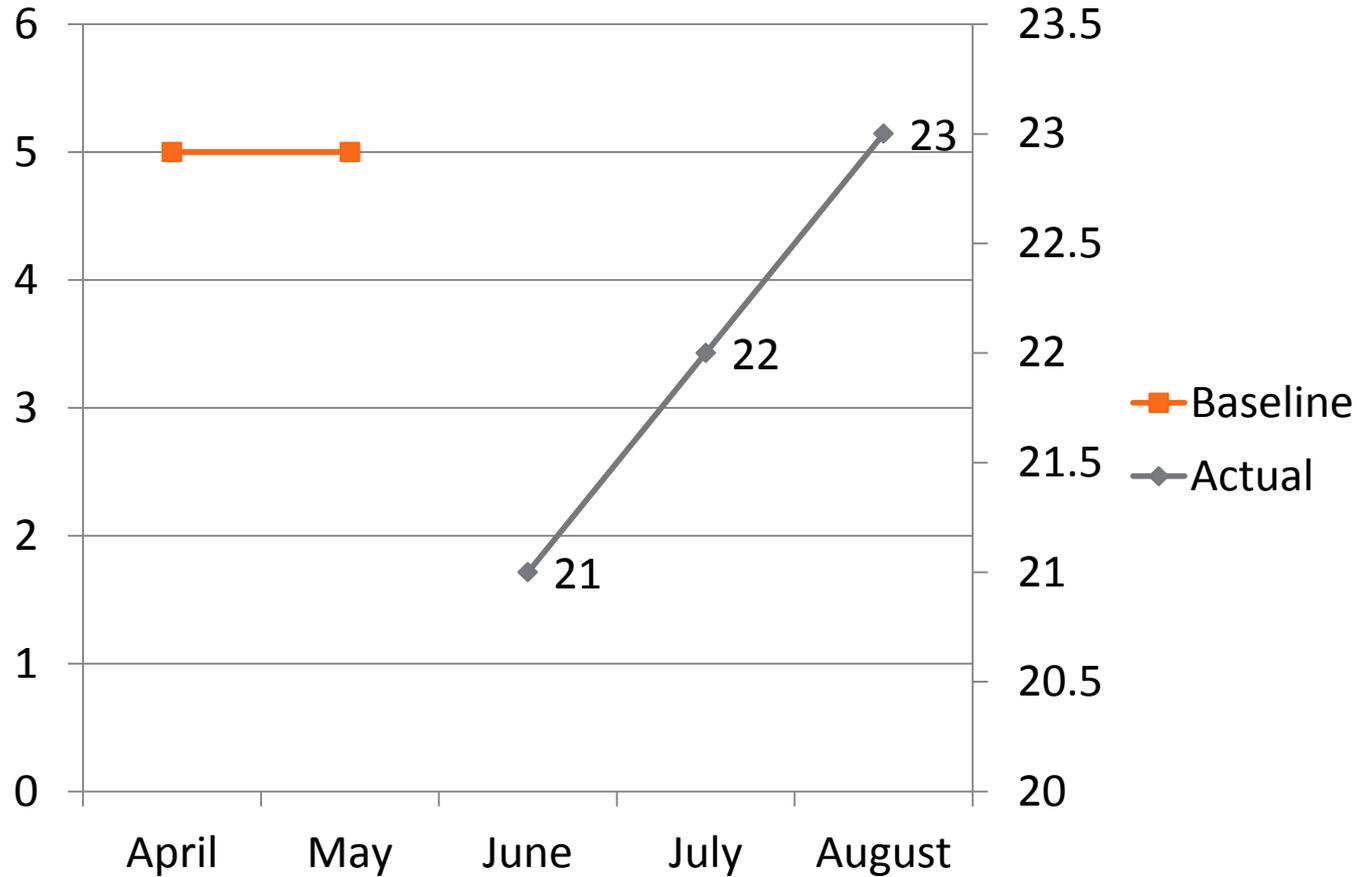
Overall Takedown Target

- 1625

Takedown Target – monthly rate

- 56 (20% of which will be chronically homeless)

Housing Placement Outcomes



100 Day Subgoal & Progress

By September 30, 2013, we will have at least 12 organizations using the universal assessment and prioritization tool to assess all incoming clients. By October 1, 2013, we will select a model for coordinated placement and begin to implement it. By November 15, 2013, we will place at least 20 chronically homeless veterans from the universal registry.

Progress:

- Chose assessment tool (VI-SPDAT and SPDAT) and built them in HMIS
- Trained 50 staff persons representing 14 agencies on the tools
- Established a network of 9 organizations participating in upcoming pilot (2 organizations have begun using the tool and are tracking data in HMIS)
- Selected a model for coordinated assessment across system
- Developed a draft system for coordinated placement, with a centralized housing priority registry built into HMIS
- VA has been trained and has access to the HMIS
- Established a draft protocol for release of information and data sharing

100 Day Subgoal & Progress

By September 30, 2013, we will have at least 12 organizations using the universal assessment and prioritization tool to assess all incoming clients. By October 1, 2013, we will select a model for coordinated placement and begin to implement it. By November 15, 2013, we will place at least 20 chronically homeless veterans from the universal registry.

Challenges:

- Release of Information and data-sharing protocol still needs to be finalized
- Finalizing rules for PSH coordinated housing placement
- Determining best way to link rapid re-housing resources to a housing priority registry

100 Day Subgoal & Progress

By September 30, 2013 secure asset allocation consistent with our expected needs

Progress:

- The Department of Human Services and The Community Partnership have committed to prioritizing a portion of permanent supportive housing turnover for veterans
- SSVF providers in the D.C. area are currently coordinating their services and assets through quarterly continuum meetings
- We are finalizing an inventory of existing permanent supportive housing to better understand which units are dedicated to the individuals who are chronically homeless, use Housing First, and prioritize placement

Challenges:

- We have learned that permanent supportive housing turnover needs to be tied to coordinated placement if we want it to increase placements for chronically homeless veterans
- We had enough housing resources for the first 100 days, but we do not have an adequate plan for permanent supportive housing in the future

100 Day Subgoal & Progress

Reduce the average time from outreach and identification to lease up for HUD VASH from 111 days to 54 days

Progress:

- With the help of our local Public Housing Authority and the coordination of Meet and Lease Marathons, we were able to provide our veterans with pre-inspected units. This reduced our original average of 111 days by 2 weeks alone, and we are now at 57 days.
- Further reductions in time were made through the strengthening of internal VA processes around the collection of paperwork and communications with the veterans

Our Key Achievements

- D.C. Housing Authority is now providing the VA with pre-inspected units for veterans to view and choose
- Deciding to use the VI-SPDAT and full SPDAT as a universal assessment tool
- Cutting in half the time it takes to complete outreach, application, and lease up for VASH voucher holders
- Group cohesiveness
- The veterans pilot is informing and accelerating the progress of other work groups in the D.C. area

Our Key Achievements

- Building the universal assessment tool into the HMIS and using the tool at program entry
- Now using the universal assessment tool and universal registry
- Over 50 staff persons who represented over 12 agencies have been trained on the use of the SPDAT
- Local VA is now using the HMIS

Changes and Innovations

Shortening the VASH time

Collaboration between DCHA and VA

Training and use of universal systems and tools

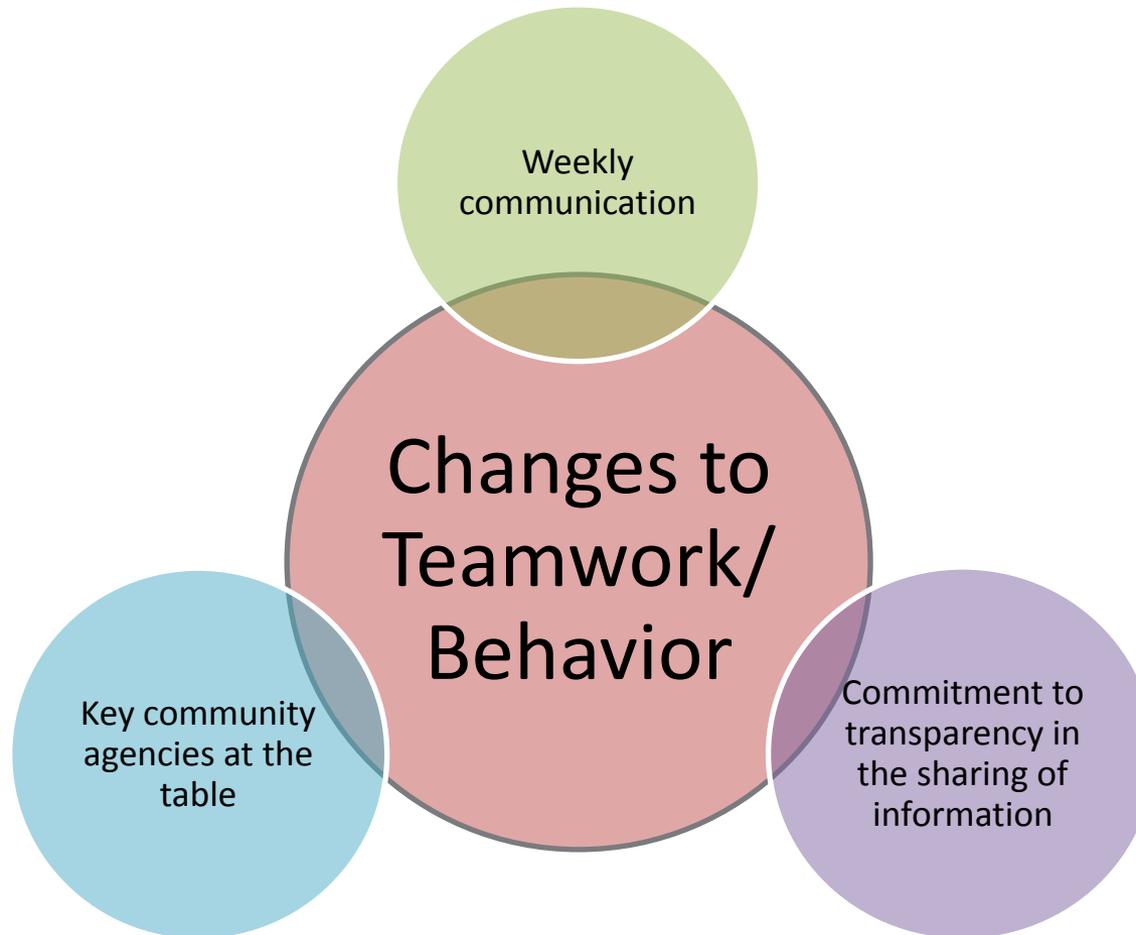
Key Insights We Gained

Provider
Relationship
Building

Marathon Lease
Ups/Pre-
Inspected Units

Evidence-
Based/Data-
Driven
Assessment Tool

Key Insights We Gained



Key Insights We Gained

- Two (or three, or four) heads are REALLY better than one
- Not every person has to be involved in every aspect of the process; allow people to work in areas that fit their individual strengths

What's Next For Us?

- Taking a look at our take down target, seeing if adjustments need to be made, and identifying our monthly housing rate
- Finalizing procedures when using the ROI
- Identifying resources for veterans experiencing chronic homelessness